



Nexus Recovery Center COVID-19 Protocols

Admissions

Rapid Testing

All incoming clients will be rapid-tested for COVID-19 at Admissions. If an Admissions client tests positive, they will be referred to a healthcare provider for a PCR test and can admit to services with a negative PCR test.

Attestation

Admissions clients will sign an additional attestation acknowledging that they will only leave campus for scheduled visits where documentation has been provided to the Nexus Nurse at least 24 hours in advance or for emergency medical needs requiring an ambulance.

Transportation, Off-Site Visits

Transportation of clients who are already on campus will be limited to (A) scheduled medical appointments and child visitation and (B) emergency medical needs requiring an ambulance after they've been assessed by the nurse on shift.

Incoming Referrals and Jail

Nexus staff will continue to transport incoming referrals, RSS, and CCC clients. Staff will have clients complete an attestation before getting in a vehicle.

Medical Appointments, Scheduled Visits

Effective Monday, August 9, all clients will bring documentation of a scheduled appointment (appointment slips, reminders, etc.) to the Nurse Manager at least 24 hours in advance of the appointment. The Nurse Manager will enter the transportation request on SharePoint, and only these appointments will be handled by Nexus staff. For appointments not scheduled timely and not presented to the Nurse Manager in the Med Room within 24 hours, the client will have the choice to reschedule the appointment or medically discharge.

Medical Emergencies

For medical emergencies, the nurse (or Med Room staff, if no nurse is on shift) working the shift will be alerted to immediately take vitals, assess the client, and make a medically informed decision to call a physician and/or call 911.

Labor

Any client in labor should be assessed by the nurse on duty or Med Room staff to see if an ambulance needs to be called or if staff need to transport the client to Parkland.

Clients in Hospital Stays

If a client is admitted to the hospital, the Counselor must call each day to verify the client's status at the hospital.

Groups

Groups are being restructured to separate programs by dorm. An updated schedule will be implemented beginning Monday, August 9.



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RA Rounding

RAs will make rounds every 30 minutes to complete a census checklist and make sure that all clients are where expected. If any client is found to be missing, the RA will alert the client's Counselor and the Program Director.

Clients Found Off Campus

Any clients found off campus will be discharged.

Childcare

Check-In

Childcare check-in will take place outside at the gate to the right of the CDC. All parents dropping off will complete a full attestation form and temperature check of their children.

Afterschool Care

Afterschool care will not be available for children attending in-person classes. Staff should contact HR if their child is currently enrolled in afterschool care.

Attendance

Beginning Monday, August 9, any staff with children enrolled in the CDC will need to sign a payroll deduction form to have tuition deducted bi-weekly, regardless of whether they attend. If staff wish to withdraw their children from the CDC, see HR. Staff should contact HR if their child is currently enrolled in afterschool care.

Daily Client Attestation

Each morning, RAs and Counselors will complete an attestation and check temperatures for each client and to be turned in to the Director's inbox by 8:00AM. Anyone presenting with a fever, loss of taste or smell (or other symptoms pending advice from the health department) should quarantine in their room until they can be tested. At 8:00AM, each Director reviews the chart and confirms that the chart is complete and that anyone who needs to be tested is being tested.

Daily Staff Attestation

All staff will be required to log their temperature and sign the non-attestation form by the front entrance each day that they work. If you are having symptoms or have been exposed, please talk to your supervisor immediately (preferred before showing up to work).

Staff Disciplinary Action: Masks

A mask worn over the mouth and nose is required to always be worn throughout the campus. The only time you are allowed to be without a mask is when: (A) when you are alone in your office, (B) alone outside in the parking lot, or (B) within 6 feet of each other in the Zen Room (max 4). Staff will be sent home for the day without pay if they deny to properly wear a mask or dismiss wearing a mask.

Guests

Vendors, volunteers, and professional visitors will still be allowed on campus if they follow all COVID-safety guidelines. At this time, Nexus is closed to client visitors.